

ARENAS AT WINSPORT

**Facility and User Safety
Guidelines (Covid-19)**

Licensee Information

Permitted Users

The maximum number of users per ice time is 24 on ice participants plus 5 other individuals, including coaches, instructors, trainers, Representatives, volunteers who remain in the WinSport facility (this does not include any parent/guardian who enters the facility temporarily to assist with equipment). If any ice time exceeds this number, the additional users will not be allowed to enter the facility.

If your ice time requires more on ice participants, you may seek approval from the Arena Coordinator. To be eligible for approval, the on ice participants must be a cohort group.

Breach of this policy will result in the cancellations of future ice times, no exceptions.

Permitted Activities

Users are encouraged to modify on ice activities to adhere to physical distancing guidelines as per the [Alberta Government's Guidance for Sport, Physical Activity and Recreation](#).

If you are unable to deliver a physical distancing session, sessions must follow the Cohort Guidelines outlined in the [Alberta Government Guidance for Sport, Physical Activity and Recreation](#) and [Alberta Governments Guidance for Cohorts Groups](#).

No tournaments are permitted until further notice, as per the AHS guidelines.

Cohort User Groups

Cohort users' groups, must adhere to physical distancing guidelines while off the ice in common spaces such as dressing rooms and walkways. Although the Alberta Government states cohort can be 50 person, WinSport's maximum number of on ice participants and coaches will remain at 25 until further notice (20 participants and up to 5 adults).

Information on Cohorts can be found on the [Alberta Government Guidance for Sport, Physical Activity and Recreation](#) and [Alberta Governments Guidance for Cohorts Groups](#).

Use of equipment

Users must bring their own equipment to use during their ice session. Please ensure to clean and disinfect equipment before and after use in accordance with the Alberta Government guidelines.

WinSport will not provide pucks or dividers for sessions.

Vulnerable Users

While we are still learning about COVID-19, the Government of Alberta has reported that serious illness, including death, appears to develop more often in people who are older or have pre existing conditions or are immune compromised. The Licensee should warn their Participants of this risk. Although WinSport is adhering to AHS Guidelines and implementing procedures to ensure that safety of all, Vulnerable users enter our facility at their own risk.

Licensee Information

Users requiring additional assistance

To ensure the safety of staff, and maintain social distancing guidelines, WinSport staff are unable to assist any person on to the ice. Please ensure there is ample support to assist if required.

Assisting users with equipment

WinSport understands that many users may need assistance with lacing their skates or securing their helmet, to combat this issue one parents/guardian (no siblings or other allowed) of the same household may assist the user with equipment inside the facility.

Once the task is complete, parents must immediately leave the facility.

On ice etiquette

Coaches are responsible for ensuring users adhere to the following while on the ice;

- No spitting and clearing nasal passage during ice session and within facility.
- Limit group celebrations (handshakes, fist bumps, high fives) that bring participants within 2 meters.
- Ensure on ice participants are practicing physical distancing as much as possible.
- Discourage cheering and yelling.

User Information

Rink Ready

All users are encouraged to come 'Rink Ready' to WinSport. This means getting as much equipment on at home as possible. This reduces the time within the facility and ensure users will be on the ice promptly for the start of their scheduled ice time.

Water Access and Bottles

Facility water fountains will be limited to water bottle taps only. We do, however, recommend all users fill their water bottle at home to reduce the touching of surfaces.

The sharing of water bottles is not permitted, please label your bottle with your name to avoid using others.

While on the ice, there will be designated water bottle markings to place your water bottle both on the top of the boards, to reduce confusion and maintain distancing.

Hand Sanitizer

Hand Sanitizer units are available throughout the facility, including entry and exit points.

Masks

WinSport will follow [AHS Guidance for Sport, Physical Activity and Recreation](#) with respect to when staff or participants are required to wear mask. Masks should not be worn when participating in physical activity.

Those entering the facility will be required to wear a mask as per the City of Calgary's bylaw, effective August 1, 2020.

Exemption to the guidelines are the on ice participants who are not required to wear a mask when walking to the ice, on the ice, and returning to the dressing room.

Scents and Perfumes

Please refrain from using scents or perfumes within the facility.

Users Equipment

Please ensure you equipment is cleaned and disinfected before and after use.

Facility Information

Dressing Rooms

WinSport dressing rooms will be available to access during your ice time. There is a maximum occupancy of 12 participants per room.

Users must use one of the designated marked areas to prepare for their ice and leave their personal belonging in a tidy, orderly fashion with the area. Ensure bags and shoes are tucked under the benches and jackets are hung on the provided hooks.

Licensee must ensure there is a responsible adult present per room, to ensure physical distancing guidelines and Arena Facility and User Safety Guidelines are being adhered to.

Please ensure users arrive at the arena 'Rink Ready' to reduce time spent in dressing room.

Washrooms

Washrooms will be open for access in your assigned dressing room. WinSport encourages all users to use a washroom at home and use our facility washrooms only in the case of an emergency.

Showers

The showers will not be accessible in the dressing rooms until further notice.

Facility Access

Users will enter the facility no earlier than 30 minutes before their ice time, which will allow time to lace up. After the ice session has ended, users have 15 minutes to exit the facility to ensure WinSport can prepare the area for the next user.

Access to the Arenas will be restricted to the Players Entrance only. Users will exit the facility via the emergency exit door located on Arena D and will be clearly marked.

Physical Distancing

All users must maintain physical distancing guidelines, in all common spaces, and on the ice where possible. Ensure you stand on the visible markings where appropriate and adhere to our signage.

Spectators

No spectators are permitted into the facility. If a parent/guardian wants to remain at the facility during the ice time, please stay in your car until the ice time is over. You may only collect your child from the parking lot after their sessions has finished.

Parents/guardians who need to assist with getting their equipment off, will be allowed to re-enter the facility at the end of the scheduled ice time to assist.

Benches

Designated areas will be marked out on the benches to ensure physical distancing can be maintained where possible.

Walkways

To promote one way traffic, we have installed arrows which will direct users into the facility and to our exit point. Please adhere to the arrows direction to assist with the flow of traffic.