

ARENA RENTALS FAQ's

Updated Feb 8, 2021

What is opening?

Ice rentals will resume at Shane Homes YMCA at Rocky Ridge on Tuesday February 16th, 2021. It will initially be limited to this location only, and we hope to announce dates for Brookfield Residential YMCA at Seton by mid-February. A reminder that due to Provincial regulations ice time will only be available for youth under the age of eighteen (excluding coaches / instructors) and a maximum group size of ten. Two groups can be accommodated on each sheet of ice.

Why isn't the ice at Brookfield Residential YMCA Opening?

The ice remains in at our Rocky Ridge location, but was taken out at our Seton location to enable warranty work at this new facility. That means we can begin ice rentals at Shane Homes YMCA within days (once staffing is confirmed, schedules are arranged and processes put in place). We will use the next week to assess demand for the ice at Brookfield Residential YMCA, and then make the decision to install one sheet, two or none. This will be a financial decision, based on demand we receive for the ice.

What hours are you open?

Ice will be available:

Monday – Friday 4pm – 9pm

Weekends & Holidays 8am – 5pm

What controls are in place?

Provincial Guidelines require:

- Maximum group size of ten (including any coaches or instructors)
- All participants (excluding coach/trainer) must be under the age of 18
- Games are not allowed
- Physical distancing of three metres at all times (coach/trainer may enter physical distancing space for brief interactions with participants)
- One sheet of ice can be physically divided to allow two groups to train, as long as 3m social distancing remains (i.e. total of 20 on the ice at one time).

In addition, YMCA Guidelines require:

- Use of a face mask (not shield) for everyone over the age of two entering our facilities, except when participating in physical activity on the ice
- All participants must complete Hockey Alberta or YMCA Health Screening before arrival
- The group renting the ice must maintain and provide a detailed contact list for all attendees
- Locker Rooms and Spectator Seating are not available at this time
- All existing COVID protocols and controls in use prior to the closure of arenas in Fall 2020 remain in effect
- Ice will be rented by the sheet, not half-sheet. Renters may subdivide into two groups of ten if they wish

- Ice times will be separated by 30mins, to reduce cross over between user groups
- Parents / guardians will be allowed to enter the arena to drop off / collect their child (access will be provided 15min prior to ice time) but may not remain in the facility. No spectating (or waiting) will be permitted while the participants are on the ice, you must leave the facility.

What can't I use the locker rooms?

AHS guidelines specify “...access to change rooms must be limited”, and therefore they will remain closed at this time. U18 participants should arrive changed, and chairs will be provided outside of the locker rooms to tie skates.

Why can't I spectate or wait inside?

AHS guidelines specify “...spectators are not permitted”, and therefore we are unable to allow non-participants to remain in the facility. Access will be provided 15mins prior to ice time to enable drop off, after which parents / guardians must exit the facility.

What about my existing booking?

All existing youth bookings (from February 11) at Shane Homes YMCA will remain in effect. We will be in touch with youth (U18) renters to confirm their ice time and they may cancel February and March bookings if they wish. No cancellation fees will be charged if we receive a minimum of 48hrs notice. All ice rentals for adult (over 18) teams / leagues (and all Brookfield Residential YMCA rentals) will automatically cancelled for the period Feb 1 – 28 and no further action from those groups is required

If you have an existing rental, please contact lisa.mcgregor@calgary.ymca.ca

How do I rent ice?

If you wish to rent ice during this time, please use our online portal at www.ymcacalgary.org/ymca-calgary-rentals

What can I use the ice for?

Our priority remains the use of ice for minor sports groups. However, if there is availability we will rent the ice for 1:1 training (as per AHS Guidelines) or private rentals (less than ten participants, all U18). The pricing remains the same no matter the use

How much does it cost?

Ice rental pricing is detailed below. Note that all new rentals are subject to updated 2021 pricing, which reflects the additional costs of operating YMCA facilities within this new environment.

Arena	Adult	Youth
Weekday Prime-time Hours (4:00 pm-11:00 pm)	\$275/hr	\$245/hr
Weekday Non Prime-time (6:00 am-4:00 pm)	\$150/hr	\$150/hr
Weekends & Holidays Prime-time (6:00 am-11:00 pm)	\$275/hr	\$245/hr
Weekday and Weekend Late Night Ice (11:00pm – 1:00am)	\$185/hr	\$185/hr