



BOW RIVER BRUINS HOCKEY ASSOCIATION

REFUND POLICY

Introduction

The Bow River Bruins Hockey Association (BRBHA) is a non-profit hockey association that relies on funds provided through the registration of its members to maintain a positive hockey experience for our membership. As an association run by volunteers and parents of children playing the game, we understand that on occasion, a need may arise for a member to leave the association. Whether through injury, or personal reasons, this policy establishes an understanding between the BRBHA and its membership outlining the guidelines for the refunding of registration fees. This policy deals directly with fees collected by the association, and not any additional collection of fees by a team.

U13/U15/U18 Elite Tryout Deposit

Any player who is trying out for NWCAA or GHC elite team must pay a \$500 Bow River elite tryout deposit. This Bow River elite tryout deposit will be refunded based on the following schedule:

- Notice provided prior to September 1st – 100% of tryout deposit.
- 100% of elite tryout deposit will be provided if your player successfully makes a NWCAA or GHC elite team.
- Notice provided after September 1st (and your player does not make a NWCAA or GHC elite team) – no refund provided.

U13AA Tryout Fees

U13AA tryout fees will be refunded based on the following schedule:

- Notice provided prior to August 15th – 100% of tryout fees.
- 100% of tryout fees will be provided if your player successfully makes a NWCAA or GHC elite team.
- Notice provided after August 15th (and your player does not make a NWCAA or GHC elite team) – no refund provided.

Registration Fees

Registration fees will be refunded based upon the following schedule:



- Notice provided prior to start of your age group pre-season skates and/or evaluations – 100% of fees.
- Notice provided after 2 evaluation sessions for your age group (regardless of whether you participate in these sessions) - 25% of fees.
- After your age group pre-season skates and/or evaluations have started, in the event of (a) a medically documented withdrawal or (b) a player moving out of the BRBHA boundaries, and with notice provided prior to December - 50% of fees will be refunded (subject to BRBHA Board of Directors approval).
- Notice provided after December 1st – no refund provided.

An administrative fee of \$100 will be applied to all registration refunds.

Notice of Withdrawal

A notice of withdrawal must be submitted in the form of a written notice of a player's intent to withdraw. The notice should be addressed to the BRBHA Board of Directors and must be submitted via email to all of the following:

president@bowriverhockey.ca
treasurer@bowriverhockey.ca
BRBHAAAdmin@bowriverhockey.ca

After receipt of the notice of withdrawal, a refund will be issued as per the schedule listed above. Refunds will not be processed until after October 15th.

It is acknowledged that extenuating circumstances can exist. Refunds for medical reasons and outside of the time-frames outlined, will be subject to approval by the Board of Directors.

Contact

If you have any questions regarding this policy, please contact the BRBHA Administrator at:
BRBHAAAdmin@bowriverhockey.ca

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